
Sched Event Services

Setup. Training. Support.



SCHED LLC

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CONTACT

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Priority support for you and your team

Waiting is frustrating, especially when you need immediate assistance. Stop event planning setbacks and choose Priority Support for you and your team.

Get a guaranteed response within 1 hour, with most responses coming in minutes (during standard support hours*). Plus, if you need additional coverage, simply [let us know](#) and we've got you covered.

Pricing from: USD \$999 (or upgrade to our [Ultra Plan](#))

**Support Hours*

- *Mon-Fri: 5am-9pm*
- *Sat-Sun: 8am- 4pm*
- *All hours are Eastern Standard Time, USA*



Custom event setup assistance

Are you planning an event and feeling overwhelmed with the setup process? With our custom event setup assistance, you'll have a dedicated Event Success Manager to help.

They'll start with an initial meeting to understand your needs and offer guidance on making your event a success. From there, you'll receive personalized support to help you get everything set up just right.

Need more assistance? You can schedule future meetings* or email them whenever you need additional support.

Pricing from: USD \$1999 (or upgrade to our [Ultra Plan](#))

**Maximum of three 1 hour sessions.*



Onboarding & training program

Your team's ability to use Sched can make or break the success of your event. With our comprehensive onboarding and training program*, our Event Success Managers will teach your entire team how to use Sched effectively, ensuring that your event runs smoothly from start to finish.

Our program is designed to provide your team with the knowledge and skills they need to get the most out of our software, including tips and tricks for optimizing your event schedule, managing attendee information, and more.

Pricing from: USD \$999 (or upgrade to our [Ultra Plan](#))

*Maximum of four 1 hour sessions.



Event data migration & import assistance

Looking to migrate your event data to Sched but don't have the technical know-how? Our team of skilled professionals will ensure that your data is seamlessly transferred into Sched, saving you time and eliminating the risk of error. Plus, you'll receive a comprehensive data input review to ensure everything is correct before your event.

Pricing from: USD \$999 (or upgrade to our [Ultra Plan](#))



Full event setup review before your event

Are you worried about missing something important for your upcoming event setup? Let our team of Event Success Managers put your mind at ease.

Book a session with one of our experts and receive a full event setup review. They will work closely with you and your team to review every aspect of your setup. We'll ensure that everything is in place for your event, so you can focus on delivering a memorable experience for your guests.

Pricing from: USD \$999 (or upgrade to our [Ultra Plan](#))



Pre-event success coaching

Our experienced Event Success Manager includes a personalized coaching session to guide you and your team on how to best utilize Sched. They will then provide you with a customized plan that will help you to optimize Sched in the lead-up to and during your event.

With our help, you can streamline your event planning and execution process, leaving you with more time to focus on what really matters - your attendees.

Pricing from: USD \$999 (or upgrade to our [Ultra Plan](#))



Priority support for your event participants

Are you looking for a reliable solution to ensure your event participants receive the best possible support? Look no further than our priority support service. Your attendees, speakers, sponsors, and other participants will be given top priority during standard support hours*.

Need additional coverage outside of standard support hours? No problem. Let us know, and we'll work with you to provide the extended coverage you need.

Pricing from:

- **Up to 500 participants** - \$999
- **500-1000 participants** - \$1999
- **1000-2500 participants** \$2999.
- **2500-5000 participants** \$3999.
- **5000+ participants** - custom pricing
- **Or upgrade to our [Ultra Plan](#)**

**Support Hours*

- *Mon-Fri: 5am-9pm*
- *Sat-Sun: 8am- 4pm*
- *All hours are Eastern Standard Time, USA*



Custom reporting

Whether you need more detailed insights or a specific format for your reports, we've got you covered. Our team of experts will work with you to generate custom reports tailored to your requirements.

Our custom reporting service is designed to help you make informed decisions based on your event data. You'll be able to identify trends, track specific KPIs, and gain a deeper understanding of how your event is performing.

Pricing from: From USD \$999 or upgrade to our [Ultra Plan](#)



Dedicated support during your event

Make your event a success with our dedicated support team. Our Event Success team will be available during your event to help assist your event participants and provide technical support.

Before your event, they will meet with you to confirm all the necessary details associated with your need. In a nutshell, tell us what you need and we'll deliver.

Pricing from: USD \$1499 / day (per team member)